GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:3031
ANSWERED ON:17.12.2015
Complaints against Airlines
Nayak Shri B.V.

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether the Directorate General of Civil Aviation (DGCA) has received complaints against several airlines for bogus promotional offers;

(b) if so, the details thereof and the number of such complaints received during the last three years and the current year, year-wise;

(c) whether the Government has taken any action against these airlines;

(d) if so, the details thereof; and

(e) if not, the reasons therefor?

Answer

Minister of State in the Ministry of CIVIL AVIATION
(Dr Mahesh Sharma)

(a): No complaint substantiating bogus promotional offers has been received by Directorate General of Civil Aviation (DGCA).

(b) to (e): Does not arise.